

INDUSTRYALERT

July 9, 2023

PostalOne! System – Price Change Incentive Report Download

The United States Postal Service has identified an issue inside of the *PostalOne!* System's application after the July 9, 2023 release.

The US Postal Service provides mailers a rate incentive for Marriage Mail pieces weighing 2 ounces or less. Transactions that receive the incentive are documented as part of the postage statement. Two reports (see titles below) to support this incentive were deployed as part of the *PostalOne!* System's July 2023 Price Change release.

The following reports were to be available online and downloadable through CSV, Excel and PDF.

Currently, the reports are available online and via CSV downloads.

1. Marriage Mail Incentive Mailing Report (not available in Excel and PDF)
2. Marriage Mail Incentive Total Claims Report (not available in Excel)

Note: All download issues are expected to be fixed in a future release on or before July 16, 2023.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov] or telephone [(877) 672-0007].

##

Please visit us on the USPS [Industry Outreach/USPS Corporate Affairs](#) website.

Thank you for your support of the United States Postal Service.

Industry Engagement & Outreach/USPS Corporate Affairs

To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:

Attn: Industry Engagement & Outreach

475 L'Enfant Plaza, RM 4411

Washington DC 20260

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy